

Download Xbox Troubleshooting Guide

Would you like to contact Support regarding the "“My Xbox One game won't start or freezes during gameplay”" issue you were reading about or a different issue?If you can't hear sound, or if others can't hear you when you use the Xbox One Chat Headset, try the following solutions first: Disconnect the headset or unplug the headset cable from the bottom of the controller, and then reconnect it firmly to the controller (in the expansion port for a headset or the 3.5-mm port for a 3.5-mm chat headset).Some users are experiencing problems with System Updates and Game Installs on their Xbox One consoles. This page will compile problems and hopefully swift solutions. In at least one reported case ...This page contains information on the different console games exclusive to either PS4 or Xbox One. This list shows every known game available to one of the consoles (as well as the PC) but not to ...